



CNAR 2022 WORKSHOP:
GOOD TO GREAT: TAKING INVESTIGATIVE INTERVIEWING TO THE
NEXT LEVEL
OCTOBER 24TH, HALF DAY (P.M.)

Regulatory investigations are complex and consist of many processes. Effective interviewing is perhaps the cornerstone of the investigation process and often critical to the success of the investigation. Mastering an investigative interview requires training, skill and careful planning.

Investigators must understand how to obtain accurate and reliable information. At the same time, each interview will require a different strategy; registrants, complainants, and witnesses must be approached uniquely, all while remaining neutral and objective. Knowing what to expect and having proven strategies to navigate challenges is essential. It is also important that interview policies and processes enable thorough fact-gathering while remaining fair and defensible to scrutiny.

What You Will Learn: This workshop will provide participants with the fundamentals for a successful investigative interview, including strategies for interviewing registrants, complainants and witnesses, navigating challenges and obstruction, and avoiding common pitfalls. We will also explore how regulators can take their interview process from good to great and ensure their process is, in fact, fair and defensible. Topics will be presented in an interactive and engaging format from a variety of perspectives: investigator, prosecutor and defense counsel.





Who Should Attend:

This workshop is appropriate for those who would like to refine their organization's process or with experience in investigations.

Speakers:

- **Greg Hutchinson** – President, Barker Hutchinson & Associates
- **Laura Hutchinson** – Vice-President, Barker Hutchinson & Associates
- **Graeme Keirstead** – Deputy Registrar / Chief Legal Counsel, College of Physicians and Surgeons of British Columbia
- **Josh Koziembrocki**, Firm Principal, Koziembrocki Law

