



CNAR 2022 WORKSHOP:
FUNDAMENTALS OF REGULATION
OCTOBER 24TH, FULL DAY

What You Will Learn: The Fundamentals of Regulation Workshop will appeal to anyone who is seeking to learn more about professional regulation in the Canadian context. This compact - yet comprehensive - program is designed to provide attendees with content that is both practical and informative, featuring presentations from experts in their respective fields in regulation.

The workshop will be moderated and facilitated by Glenn Pettifer, Registrar and CEO of the College of Dental Hygienists of Ontario and CNAR Board Director.

Presentations and interactive breakout discussions will cover:

- **The regulator's mandate: Serving and protecting the public interest** presented by Stephanie Price, Executive Vice President, Regulatory Affairs at Engineers Canada and CNAR Board Chair.
- **Regulatory governance** presented by Cathi Mietkiewicz, Principal Lawyer at Mietkiewicz Law.
- **Quality practice: Assuring entry and continuing competency** presented by Glenn Pettifer, Registrar and CEO at the College of Dental Hygienists of Ontario and CNAR Board Director.





- **Professional conduct: Complaints, investigations, discipline and fitness to practice** presented by Shelley Ball, Senior Legal Counsel at the British Columbia College of Oral Health Professionals.
- **The regulator’s voice: Communications, engagement and stakeholder relations** presented by Pattie LaCroix, Director, Communications and Policy at the College of Physicians and Surgeons of Nova Scotia.

Throughout the day, attendees will also have opportunity to engage in Q & A with presenters and network with each other.

Who Should Attend? Past participants of this highly-rated session include: staff who have been working for a regulatory body for less than three years; board/council members who wish to learn more about how to ensure public protection in the regulatory sector; those who may have relied primarily on on-the-job training to gain knowledge and skills in the area; regulators seeking to enhance their peer network; and individuals seeking a “sampler” of topics in regulation.





About Glenn Pettifer



Glenn serves as the Registrar and CEO of the College of Dental Hygienists of Ontario. Prior to this appointment, he served as Registrar and CEO of the College of Denturists of Ontario, and Deputy Registrar and Senior Partner, Quality Practice at the College of Veterinarians of Ontario. Prior to entering the regulatory world, Glenn was an educator and specialist in veterinary anesthesia and pain management and held faculty appointments at several North American universities.

Glenn serves on the Board of Directors of Canadian Network of Agencies of Regulation (CNAR) and the CNAR Finance, Education and Research Committees. He also serves as Director of the Health Profession Regulators of Ontario and a Director of the Federation of Dental Hygiene Regulators of Canada. In his strategic work, Glenn focuses on the accessibility of health profession self-regulation, for both the public and profession.





About Stephanie Price



Ms. Price became Executive Vice President, Regulatory Affairs of Engineers Canada in February 2018, after having served as interim CEO for a year. In this role she leads a team that provides support to the twelve provincial and territorial engineering regulators in meeting this legislated mandate. This includes areas such as accreditation of undergraduate engineering programs in Canada, foreign credential recognition, development of guidance for engineering practice and regulation, research and national and international mobility. Ms. Price has held a number of positions since joining Engineers Canada in 2009 and has contributed to several national projects including the adoption of competency-based assessment for licensure and the development of the Framework for Licensure.

Prior to her work with Engineers Canada, Ms. Price spent 13 years working in the cement manufacturing and consulting industry. During this period, her work included design, project management and construction of cement plants, as well as technical support and training for operating plants.

Ms. Price is a graduate of Queen's University with a bachelor of applied science in mechanical engineering. She is a registered engineer with Professional Engineers Ontario and is also a Certified Association Executive.





About Cathi Mietkiewicz



Cathi Mietkiewicz is the principal lawyer at Mietkiewicz Law. She has been active in the regulatory world for over 20 years. Currently, she advises regulators, associations and other organizations on issues ranging from board governance, contracts, privacy, regulatory compliance and developing regulations, policies, by-laws and standards of practice.

Prior to becoming a lawyer Cathi was an optician. For nine years she was a member of the Council of the College of Opticians; serving as its president for six of those years.

Cathi is often asked to speak on all aspects of regulatory compliance, professionalism, ethics and board governance. One of her favourite aspects of her practice is providing educational seminars to boards, management staff and individual regulated professionals.





About Shelley Ball



Shelley Ball, BA (Hons), JD, is Senior Legal Counsel for the British Columbia College of Oral Health Professionals (BCCOHP) where she oversees complex regulatory matters including Health Professions Review Board reviews, professional misconduct including sexual misconduct, fitness to practice, and policy development. She also provides training and education for the BCCOHP and its committees, as well as to private companies, on investigations and trauma-informed approaches, and she has presented internationally on these topics.

Shelley has over 15 years of experience directing and conducting impartial and trauma-informed investigations of sexual misconduct, human rights, child death and injury, unidentified human remains and missing persons, as well as securities compliance. She has worked with the University of BC, the BC Coroners Service, BC's Office of the Representative for Children and Youth and the BC Securities Commission. She also has experience in private practice as a litigator.

In her pro-bono work, Shelley is currently an advisor for a global forensic consulting firm, which provides forensic identification, mass fatality management and community reparation services. She is also a mentor for the Canadian Bar Association. She is a certified and experienced restorative justice facilitator, with degrees in Criminology (First Class Honors, Simon Fraser University) and Law (University of Manitoba) as well as a certificate in Human Rights law (Osgoode Hall).





About Pattie LaCroix



Pattie LaCroix, MA, is Director, Communications & Policy as the College of Physicians and Surgeons of Nova Scotia. Since taking on this position 8 years ago, she has provided strategic leadership regarding all external communications, media and government relations as well as reputational management.

Prior to joining the College she held leadership roles in digital communications firms as President of Catapult Media and Vice-President of Communicopia. She was also a Director at the advertising firm of DDB Canada. Pattie has years of experience delivering strategic narrative workshops, designing and delivering public consultations as well as facilitating. She began her career in international development, working in south Asia and Africa. She has volunteered on the board of directions of several non-profits including Canadian Crossroads International and Easter Seals Nova Scotia.

